

# Yealink-T27P Cannot Dial from History / Missed Calls

When trying to call back a number by selecting the number from the History or Missed Calls section, the call does not complete. Once the number is selected and the user presses send, the call goes to 1NXX-NXX-XXXX@xxx.xxx.xxx.xxx.

To resolve this issue add the following code to you provisioning template.

```
custom.features.redial_via_local_sip_server.enable = 1
```

Reboot the telephone and test.

The call should now dial direct 1NXX-NXX-XXXX without the @xxx.xxx.xxx.xxx.

[APPLIES TO]

T27P