

# Resetting Yealink WH62/WH63 Headsets

## Resetting the Headset to Factory

1. Hold the PC button and Phone button for 6 seconds at the same time.
  - After 6 seconds there is a voice prompt “Factory Reset”.
2. Unplug the power and USB from the Yealink headset base for about 10 seconds.
3. Reconnect the power and USB



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