

# Directed Call Pickup

Directed Call Pickup enables users to pick up incoming calls ringing at another Telephone.

To perform a Directed Call Pickup, you can use a preprogrammed Direct Call Pickup softkey or use the feature code. If you do not have a Direct Call Pickup softkey and would like one, please send a request to [support@firelinecommunications.com](mailto:support@firelinecommunications.com). Please include your extension(s) with the request.

## Direct Pickup using Softkey

1. With a call ringing on another telephone, press the preprogrammed Direct Pickup softkey.
2. Dial the extension number of the ringing telephone.
3. The call will immediately be answered by your telephone.

## Directed Pickup using Feature Code

1. With a call ringing on another telephone, dial \*88 + extension number of the ringing telephone.
2. The call will immediately be answered by your telephone.