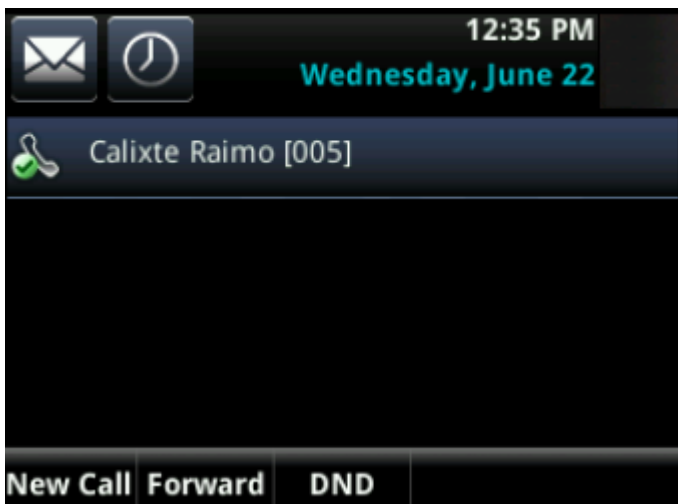


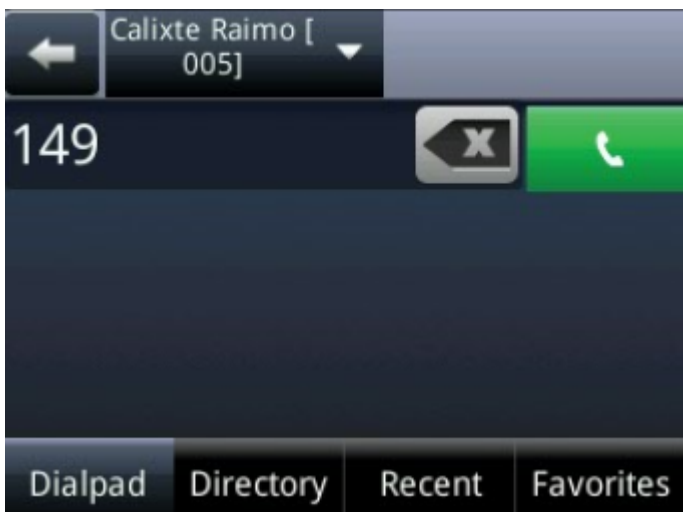
# Changing Your Poly/Polycom VVX From Lync to SIP Mode

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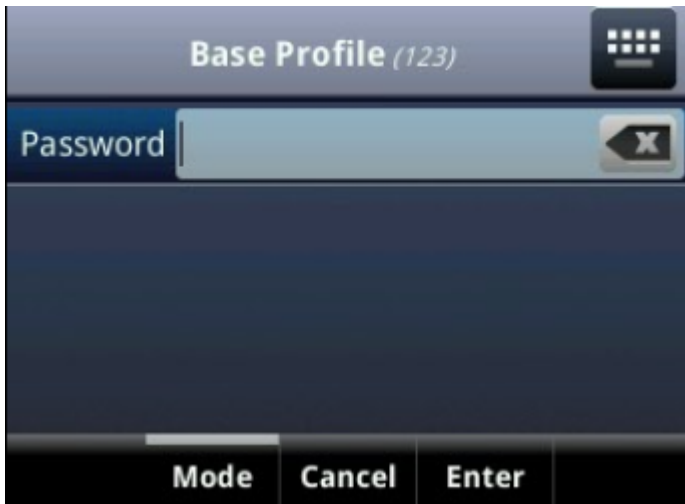
Make sure you start from the home page and there are no calls on the telephone.



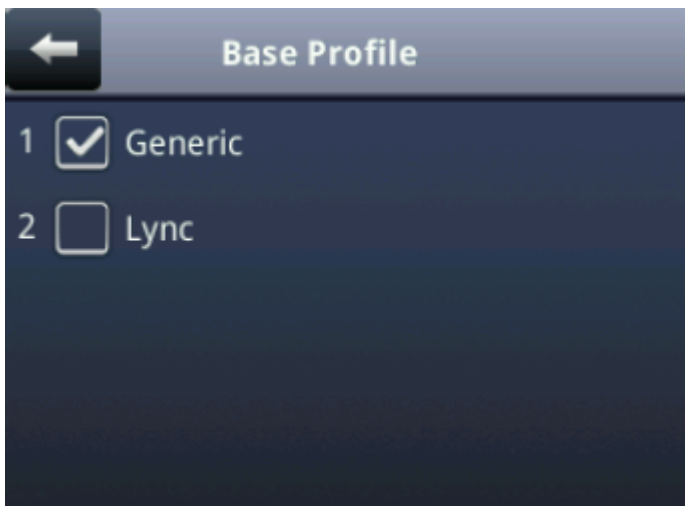
Press key 1, 4, 9 simultaneously and hold them until you see the password page



Once prompted for the password enter the password for the telephone. The default password is 456. If the default password does not work please email [support@firelinecommunications.com](mailto:support@firelinecommunications.com) or call support [877-347-3147](tel:877-347-3147) for your telephones password.



In the Base Profile select Generic to switch back to SIP



The phone will immediately reboot and return in SIP mode

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