

Communicator GO- MAC OS, Granting Necessary Permissions.

If you have a problem with using a microphone or camera with Communicator meeting on Mac OS please check security options described in this section.

Communicator needs permission to:

- Camera for video communication.
- Microphone for audio communication.
- *Screen Recording and Accessibility* for screen sharing and remote control.

The user can enable these options by going to: *Settings* → *Security and Privacy* → *Privacy*.

If the necessary permissions for camera and/or microphone have not been granted, the user will see a dialogue asking them to grant the permissions. There will also be a red exclamation mark next to the icons in the option bar.

Here you will find the options to enable your camera and microphone.