

Communicator – Presence

Communicator brings a unified presence that is synced across all of your devices (Desktop, Mobile and Web). For a currently online user you can see if they are connected via Desktop, via Mobile, via Web or even all three. For users who are not currently connected, you can see when was their last activity, in order to have a better understanding of their availability. For example, if you see that the user was last seen a few minutes ago, you might assume they will probably be able to respond to your calls/messages. On the other hand, if a user has not been seen for a few days, it might indicate they have limited availability and are out of office. User's presence and availability are represented by the icon visible in the bottom right of their avatar. Details about a user's presence are shown in a tooltip after hovering over them in both grid and list view. The tooltip contains information such as: the device that the user is connected with, their last activity, their status message and their phone status (idle, on call, do not disturb etc.).



If there is no icon in the bottom right of the user's avatar, it means that they are currently online and available.



The user is currently online, and they've set their status to Busy.



The user is currently online, and they've set their status to Do not Disturb.



This icon has multiple meanings:

- The user is currently online, and they've set their status to Away.
- The user is currently connected via Desktop, but they

are Away from Desktop.

- The user is not currently connected, but they were last active less than 8 hours ago.



The user was not active in the last 8 hours.



Telephone is registered and online.



Telephone is not registered and offline.