

New Client Payment Panel

Our new Panel is accessible via <https://pay.firelinecommunications.com> . Please make sure and Bookmark the page!

There are 4 main sections in the Client Panel – Overview, Billing & Payments, Usage History, and Account Settings. Let's take a closer look at each of them.

The screenshot displays the Fireline Communications Client Panel. The header includes the company name, a user profile icon labeled 'client', and a balance of -1,389.15 USD. The main content area is divided into a sidebar and a dashboard. The sidebar lists navigation options: Overview (Dashboard, Rates), Billing & Payments (Redeem Voucher, Payments History, Charges History, Invoices), Usage History (Summary, Detailed), and Account Settings (Profile Settings, Change Password). The dashboard features two large cards: 'YOUR BALANCE' showing -1,389.15 USD with a 'Refill Balance' button, and 'LAST 30 DAYS USAGE' showing -1,596.15 USD with a 'View Details' button. Below these are three subscription cards: 'package' with a 100% call usage bar and 100 min left, 'did' with details like name, period, and fees, and 'maintenance'.

Overview

- **Dashboard** – displays an overview of a real-time user's balance, last 30 days of executed charges, and active Subscriptions.

- **Rates** – shows all rates and allows one to easily sort and search them by services.

Billing and Payments

- **Refill Balance** – allows replenishing client's balance
- **Payment History** – displays a full history of conducted payments.
- **Charges History** – display a full history of conducted charges.
- **Invoices** – shows all invoices that belong to the user with a possibility to download them.

Usage History

- **Summary** – grants the user a possibility to view the summary report on the executed events, allowing to easily filter data by period, service, account or package.
- **Detailed** – shows detailed statistics about all client's calls, performed within a specified period of time.

Account Settings

- **Profile Settings** – allows the user to update the profile settings, including company name, billing email, address, registration, and tax IDs.
- **Change Password** – allows the user to change his password to the Client Panel.

Version 01.08292024

Last Updated on August 29, 2024