

New Client Payment Panel

Our new Panel is accessible via <https://pay.firelinecommunications.com> . Please make sure and Bookmark the page!

There are 4 main sections in the Client Panel – Overview, Billing & Payments, Usage History, and Account Settings. Let's take a closer look at each of them.

The screenshot shows the Fireline Communications Client Panel. The header includes the logo, a user profile labeled 'client', and a balance of -1,389.15 USD. The main content area is divided into several sections:

- OVERVIEW**: Includes a 'Dashboard' link and 'Rates'.
- BILLING & PAYMENTS**: Includes 'Redeem Voucher', 'Payments History', 'Charges History', and 'Invoices'.
- USAGE HISTORY**: Includes 'Summary' and 'Detailed'.
- ACCOUNT SETTINGS**: Includes 'Profile Settings' and 'Change Password'.

The main dashboard area displays:

- YOUR BALANCE**: A green card showing a balance of -1,389.15 USD with a 'Refill Balance' button.
- LAST 30 DAYS USAGE**: A blue card showing a usage of -1,596.15 USD with a 'View Details' button.
- Subscription: package**: Shows a progress bar for 'Calls: *' at 100%, with 'Left: 100 min' and 'Limit: 100 min'.
- Subscription: did**: Shows details for a 'did' subscription, including 'Name: did', 'Period: 03/26/2024, 02:12 PM – 04/02/2024, 12:00 AM', 'Activation Fee: 0 USD', and 'Subscription Fee: 20 USD'.
- Subscription: maintenance**: Shows the 'Name: maintenance'.

Overview

- **Dashboard** – displays an overview of a real-time user's balance, last 30 days of executed charges, and active Subscriptions.

- **Rates** – shows all rates and allows one to easily sort and search them by services.

Billing and Payments

- **Refill Balance** – allows replenishing client's balance
- **Payment History** – displays a full history of conducted payments.
- **Charges History** – display a full history of conducted charges.
- **Invoices** – shows all invoices that belong to the user with a possibility to download them.

Usage History

- **Summary** – grants the user a possibility to view the summary report on the executed events, allowing to easily filter data by period, service, account or package.
- **Detailed** – shows detailed statistics about all client's calls, performed within a specified period of time.

Account Settings

- **Profile Settings** – allows the user to update the profile settings, including company name, billing email, address, registration, and tax IDs.
- **Change Password** – allows the user to change his password to the Client Panel.

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