

# New Client Payment Panel

Our new Panel is accessible via <https://pay.firelinecommunications.com> . Please make sure and bookmark the page!

There are 4 main sections in the Client Panel – Overview, Billing & Payments, Usage History, and Account Settings. Let's take a closer look at each of them.

The screenshot displays the Fireline Communications Client Panel. The top header is teal with the company logo, a user profile icon for '9999-999-0001: Test Client2', and a balance indicator showing 'Balance: -43.81 USD' with a power icon. The left sidebar lists navigation categories: OVERVIEW (with 'Dashboard' selected), BILLING & PAYMENTS, USAGE HISTORY, and ACCOUNT SETTINGS. The main content area, titled 'Dashboard', features two large cards: 'YOUR BALANCE' (teal) showing 'USD -43.81' with a 'Pay Your Balance' button, and 'LAST 30 DAYS USAGE' (blue) showing 'USD -34.91' with a 'View Details' button. Below these is a 'Subscription: Test Package' section with a 'Details' tab, listing package details such as Name, Period, Activation Fee, Voice Service, Caller ID, and Voicemail.

| Subscription: Test Package | Details                                     |
|----------------------------|---|
| Name:                      | Test Package                                |
| Period:                    | 05/23/2025, 08:00 AM – 06/23/2025, 08:00 AM |
| Activation Fee:            | 0 USD                                       |
| Voice Service:             | 20 USD                                      |
| Caller ID:                 | 0 USD                                       |
| Voicemail:                 | 5 USD                                       |

## Overview

- **Dashboard** – displays an overview of a real-time user's balance, last 30 days of executed charges, and active Subscriptions.
- **Rates** – shows all rates and allows one to easily sort and search them by services.

## Billing and Payments

- **Pay your Balance** – allows you to pay your Balance via Credit Card.
- **Redeem Voucher** – Receive a voucher? Use that to pay part of your balance.
- **Payment History** – displays a full history of conducted payments.
- **Charges History** – display a full history of conducted charges.
- **Invoices** – shows all invoices that belong to the user with a possibility to download them.

## Usage History

- **Summary** – grants the user a possibility to view the summary report on the executed events, allowing to easily filter data by period, service, account or package.
- **Detailed** – shows detailed statistics about all client's calls, performed within a specified period of time.

## Account Settings

- **Profile Settings** – allows the user to update the profile settings, including company name, billing email, address, registration, and tax IDs.
- **Change Password** – allows the user to change his password to the Client Panel.

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